

[Date]

[Name]

[Address]

[City], [State] [Zip Code]

Dear [Name]:

## Welcome to our credit union family!

We're writing to share some exciting news: **Portsmouth Virginia City Employees (PCE) Federal Credit Union is merging with Chartway Federal Credit Union as of close of business on October 16, 2017.** On behalf of the entire Chartway team, we would like to welcome you to our credit union.

As a member of Chartway, you will have access to an expansive branch network, improved products and services, and opportunities that will help make your life more affordable. With a core deposit base of more than \$2 billion and high ratings for safety and soundness, together, we are stronger than ever!

Please rest assured that **your accounts will automatically be converted to Chartway products**, and you can rely on us for exceptional member service throughout this transition. We've enclosed a set of Frequently Asked Questions to help answer any inquiries you may have. You're also welcome to call us at (877) 319-4838 or stop by one of our nearby branch locations, including the current PCE location.

### Nearby Chartway Branch Locations

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4000 Victory Blvd  
(located inside the Farm Fresh Supermarket)  
Portsmouth, VA 23701

730 West 21st Street  
(located inside the Farm Fresh Supermarket)  
Norfolk, VA 23517

4300 Portsmouth Blvd  
Chesapeake, VA 23321

4702 Hampton Blvd  
Norfolk, VA 23508

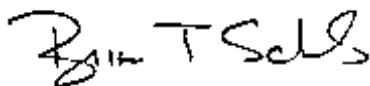
(Please visit our website at [www.chartway.com](http://www.chartway.com) to view a list of all of our branch locations & ATMs)

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Along with the leadership and team members throughout our expanded credit union, we want to thank you for being a loyal member of PCE credit union. We remain a credit union you can trust and believe in, and we welcome the opportunity to serve you as Chartway.

We look forward to seeing you soon!

Sincerely,



Brian T. Schools  
President & Chief Executive Officer  
Chartway Federal Credit Union



Wanda Stith-Artis  
Manager / CEO  
PCE Federal Credit Union