

Fraud Alert

Are you being scammed?

If you answer **“Yes”** to any of the questions below, check the box. **STOP** and speak with a Chartway team member immediately to review checked boxes.

- Have you been told to give the teller a false reason for sending a wire or withdrawing cash?
- Have you been told that branch staff were allegedly under investigation for fraud?
- Have you been told to move your money to a “secure” account(s) to protect it?
- Have you received a call, text, or pop-up notification claiming there is an urgent issue, such as:
 - Malware or hacking alert on your device?
 - Trouble with the government or legal system?
 - An unpaid bill you were unaware of?
- Have you made withdrawals or deposits for an online-only romantic interest who always has a reason not to meet in person?
- Have you been asked to perform the following:
 - Purchase gift cards and send the codes back?
 - Return an “overpayment” deposited into your account?
 - Receive a deposit, then transfer to another account?
 - Deposit money into a Bitcoin machine or different ATM?
- Have you been told you’ve won a prize or inherited money but must pay taxes, fees, or shipping costs to claim it?

Think something’s not right?
Let us help.



We’re here to protect your accounts and your peace of mind. Learn more:
chartway.com/fraud-and-security-center.html