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FOR IMMEDIATE RELEASE

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Chartway Credit Union Welcomes Dustin Montoya as Chief Information Officer

VIRGINIA BEACH, Va. (Nov. 9, 2026) – Chartway Credit Union is pleased to announce the appointment of Dustin Montoya as its new chief information officer; he will be based in Salt Lake City.

Montoya brings more than two decades of technology leadership experience across credit unions, financial services technology, and other industries, with expertise spanning enterprise technology strategy, digital transformation, data analytics, cybersecurity, infrastructure, and technology operations. Most recently, he served as chief technology officer for Elevations Credit Union, where he led technology functions including infrastructure and IT operations, applications engineering, information security, data analytics, and automation.

As chief information officer, Montoya will lead Chartway's enterprise technology strategy and oversee information systems, application technology, digital banking, business intelligence, and the project management office. He will work across the organization to align technology capabilities and investments with Chartway's strategic priorities while advancing the credit union's member experience, operational effectiveness, and long-term growth.

"Dustin's experience and approach to technology make him a great fit for Chartway," said Rob Keatts, EVP and Chief Operating Officer. "He brings a strong understanding of how technology can support our credit union, strengthen the member experience and position us for continued growth. We're proud to welcome Dustin to our executive leadership team and excited about what he'll bring to Chartway."

"I'm grateful for the opportunity to join Chartway and become part of an organization with such a strong focus on its members and communities," said Montoya. "I'm looking forward to working alongside the Chartway team to build on that foundation and help shape a technology strategy that supports the credit union's continued growth."

Before joining Chartway, Montoya served in technology leadership roles at Elevations Credit Union, Arturo.ai, and Open Technology Solutions, a credit union service organization (CUSO). Earlier in his career, he held technology and engineering leadership positions at Jeppesen, a Boeing company, and Dish Network.

Montoya holds a master's degree in geographic information systems from the University of Colorado and a bachelor's degree in environmental science and mathematics from the Metropolitan State University of Denver. He completed the CUES CEO Institute programs in strategic planning through Wharton Executive Education and FinTech, Banking and Financial Support Services at Cornell University. He also serves on the Executive Committee of America's Credit Unions' Innovation & Technology Council.

Learn more about Chartway Credit Union at www.Chartway.com.

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About Chartway

Since 1959, Chartway has been unlocking the potential of individuals and families so they can thrive. Member-owned and values-driven, our $3.2 billion credit union proudly serves more than 265,000 members with branches in Utah, Texas, and Virginia. We've been recognized by Forbes as one of America's Best-In-State Credit Unions, included on American Banker's Top Credit Union to Work For list, and received numerous other top workplace and best credit union accolades. Driving innovation for the future of financial services, Chartway Ventures, a wholly owned credit union service organization (CUSO), invests in technology and innovative financial solutions that create value for Chartway members and the credit union industry. Reflecting a bright way forward, Chartway Promise Foundation, a non-profit 501(c)(3), has granted $17 million to provide medically fragile children and their families memorable experiences that bring joy, hope, and smiles. For information on our vibrant organization, please visit www.Chartway.com and follow us on Facebook, Twitter, and Instagram.

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